



HOW TO CLAIM



Kruskal
INSURANCE BROKERS

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CLAIMS GUIDE

How to Lodge a General Claim

- Immediately contact our team at Kruskals on 020 8458 9911 to notify them of the incident.
- Ensure that you take all steps to prevent any further loss or damage.
- Claims for burglary/theft or other crime related events must be reported to the Police.
- The Police will give you a Crime Reference number, which you will be required to note in your claim form.
- In some instances we will require a claim form to be completed. We are happy to post, email or fax you a claim form or you can download one from our website at www.kruskals.com. You can send the completed form back to us via email to kib@kruskals.com or by fax to **020 8458 3192**.
- A loss adjuster may be appointed to assist with your claim.

Please note the following information may be required:

- Two written quotations for the repair.
- If an item is irreparable a written quote confirming this and a quote to replace the item.
- Please retain all invoices for any emergency repairs.

Remember, complete information speeds claim settlement!

If you have any queries or wish to discuss your individual circumstances, please call us and we will be happy to assist you.